

OFFICE OF THE OMBUDSMAN

Stanley Sporkin
Ombudsman
(USDC Judge, Retired)

1130 Connecticut Ave., NW - Suite 500
Washington, DC 20036
Employee Concerns Hotline: 888-776-7545

July 9, 2010

To All Acuren Employees:

It has recently come to the attention of the BP Office of the Ombudsman that concerns have surfaced surrounding a potential breach of confidentiality within our office. This potential breach is alleged to involve Acuren employee concerns. Our office takes this allegation very seriously and would like to address this issue openly with all Acuren employees.

When a Concerned Individual (CI) contacts the Office of the Ombudsman to raise a concern, they have the option of doing so anonymously. If a CI identifies themselves, they may request that the Office maintain their confidentiality, i.e. not divulge their identity or any information which could compromise the CI's identity. Our office takes this commitment very seriously, and works to protect the identity of confidential CIs during every step of the concern resolution process. Any actions taken by the Office of the Ombudsman that could potentially identify a confidential CI will first be reviewed with the CI. As a practical matter, the process of raising concerns internally and then bringing those same issues to the Office can result in situations in which we may guess who the CI is. We will not confirm or deny any speculations; and any actions by anyone to confirm identities of who has contacted our office would not be appropriate.

We are particularly concerned about any loss of confidence in our program because we provide an alternative avenue for BP or contractor employees to raise safety concerns and do not want any employees who have such concerns to remain silent. Ideally your management team would address all concerns in a timely and effective manner but, if an employee wants to raise a concern outside of that avenue they are legally protected in doing so and should. It is important that all issues are raised so that they can be addressed.

Other avenues that are available to Acuren employees outside of their line supervision include the Acuren Employee Hotline, which allows you to go directly to Rockwood (888-539-1849), Diane Staska (203-702-8740 ext. 409), Cathy Schnug (907-569-5000 ext. 28), the BPXA contract managers, Randy Selman and Dale Krueger; the BPXA Employee Concerns Manager Mike Wilson (907-564-5721), and Paul Flaherty, who has had a long standing relationship with many of you. Phone numbers for these avenues are posted on your site bulletin board.

Our office does not take lightly the allegation of a breach of confidentiality. While we wish to maintain the confidence of Acuren employees, above all we encourage employees to continue to use any and all appropriate avenues to raise safety concerns.

Sincerely,



Billie Garde
Deputy Ombudsman