



Joan Kain <joaniemiracleriley@gmail.com>

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**Re: To: Ombudsman Office - Attention: Emma Guerra - & - Debra Booker**

1 message

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rl@netxpress.com <rl@netxpress.com>  
To: Joan Kain <joaniemiracleriley@gmail.com>

Wed, Dec 28, 2016 at 12:06 PM

I would send this to Senator Whitmire's office with a note that there should be independent oversight office for the reasons that you mentioned. How can one police themselves. We tried for the oversight two years and will be doing so again. Stories coming from you will carry additional weight. Also, Debra Booker is now a warden.

Robert

On Wednesday 28/12/2016 at 9:34 am, Joan Kain wrote:

Re: Rebuttal to Emma Guerra's response to water quality and living conditions at the Eastham Unit - (please see Inquiry # 11 - 5229 - 61

Dear Ombudsman and Interested Parties -

This is a rebuttal and formal public complaint in regards to a response I received from Emma Guerra dated December 15, 2016 - Ref # 11 - 5229 - 61.

For the record I will state that on December 1st, 2016 I submitted a complaint on behalf of my friend Keith H. Washington T.D.C. # 1487958 who is currently housed at the Eastham Unit located in Lovelady, Texas. In my original complaint I cited contaminated water, peeling paint, roach infestation as well as retaliation against prisoners who file grievances or complaints.

After a lengthy explanation Ms. Guerra states: "There was no evidence of staff misconduct found nor was there evidence to substantiate your allegations."

There must be a serious flaw in the manner the Ombudsman Office conducts its investigations because on December 1st - 2016 the very day I submitted my complaint the water was shut-off at the Eastham Unit and a Boil Notice was issued by the Texas Commission on Environmental Quality. A problem was determined to exist in the water supply at Eastham Unit. Prisoners on Eastham, especially those housed in Administrative Segregation, have no way to boil water! Furthermore, Ms. Guerra withheld this information in her response to me. Why is that? Ms. Guerra stated that the "Trinity River Authority / Lake Livingston Laboratory recently tested the water on December 2nd, 2016 but she failed to mention that a Boil Notice was still in effect! This glaring omission is deceptive in nature and quite unacceptable!

How can citizens rely on the Ombudsman to provide oversight and accountability when the employees operate in such a manner?

Ms. Guerra stated: "The Eastham Unit recently painted the cells in July 2016."

On December 21st, 2016 at approximately 8 pm, Keith asked the B-Line Officer last name Napier if he could verify the existence of a pervasive amount of peeling paint and splotches of Black Mold in his cell. Keith has been housed in B - 1 - 03 and since his arrival, C.O. Napier said he would note the peeling paint on his log. Why doesn't the Cameras when prisoners raise issues such as peeling paint, roach infestation, and Black Mold be on?

Why doesn't the Ombudsman start to conduct their OWN inspection? It is obvious T.D.C.J. is not reporting accurate information.

When Keith was housed at the Wallace Park Unit in Navasota, Texas (June - September 2015) he exposed Arsenic tainted water and T.D.C.J. employees not only called him a liar - they retaliated against him by shipping him off the Unit.

When we sought answers from the Ombudsman it was Emma Guerra who responded by saying Keith was transferred due to capacity issues - later we found out this was False Information.

I am requesting a thorough review of the Ombudsman Program by the Texas Legislature. There are

noticeable appearances of a collusive and conspiratorial relationship between the Ombudsman Office and the T.D.C.J. - C.I.D. division where valid complaints are not thoroughly or properly investigated.  
More than ever an Independent Oversight Committee is needed!!!!  
Respectfully Submitted - Ms. Joan Kain